

Date of meeting	Item	Members wished to make the following comments and conclusions:	Response/Comments
20-Jul-2017	Care and Social Services Inspectorate Wales (CSSIW) Inspection of Children's Services	a) The Committee recognised the positives within the Inspection of Children's Services report and were reassured by the encouraging words of the Inspector in attendance from CSSIW.	Noted
		b) Members have requested that they receive an update on the progress of the plan at an appropriate time, to enable the Committee to monitor whether the actions have addressed the issues raised by the Inspectorate.	Yes - to be added to the forward plan.
		c) With reference to the issues raised in the CSSIW report regarding staff morale, the Committee recommend that steps be put in place to monitor staff and their job satisfaction by means of a Corporate employee survey.	Under consideration.

		<p>Members recommend that the feasibility of an online information sharing database be explored. The Committee proposed that the database should be accessible between Local Authorities, Health Boards, Police and schools – each having relevant restrictions to information to ensure compliance with the Data Protection Act. Members stated that the database would also lessen the burden on our resources from enquires being made to the Directorate as to whether a child was on the Child Protection Register.</p>	<p>WCCIS will facilitate more efficient information sharing once implemented fully with Health. Our Multi Agency Safeguarding Hub (MASH) will facilitate improved information sharing/recording through the use of Mhub (Police, Social Care, Health, Probation & Education).</p>
		<p>Members expressed concerns in relation to Early Help being predominately supported by annual grant funding and given that the Council has a statutory placement for prevention, the Committee recommend that Cabinet/CMB actively pursue grant flexibility from Welsh Government.</p>	<p>The Local Authority has applied to Welsh Government for funding flexibilities for 2018/19. At the time of writing, the Local Authority has not been advised of the outcome. The likelihood is that if it is approved the monies will still be treated as “grant” albeit with greater flexibility to target local needs.</p>

<p>18-Sep-2017</p>	<p>Early Help and Safeguarding</p>	<p>With reference to the statistics provided in relation to the numbers of unborn babies that will become a Looked After Child when born, Members recommend that the work being progressed to identify services to work with parents between pregnancies be accelerated.</p>	<p>Welsh Government have allocated grant funding to develop regional 'Reflect' projects across Wales. The aim of the project will be to reduce the number of children being taken into care by working with/supporting young women who have had at least one child removed, breaking the cycle of repeat pregnancies and recurrent care proceedings. The service model was piloted in Newport and a toolkit for delivery is being finalised. Discussions are underway with Cwm Taff (as agreed in principle by Welsh Government & Western Bay) about the next steps.</p>
		<p>The Committee raised concerns in relation to the numbers of Looked After Children within the County Borough and recommend that a review be undertaken into the reasons why our Local Authority ranks so high when compared to other local authorities with similar levels of deprivation</p>	<p>Our Early Help & Permanence Strategy is being implemented and reports to the Board that oversees the activity detailed in the Action Plan contained therein. This includes monitoring of the joining data set (Social Care & Early Help) with regard to referrals, interventions and outcomes. The Institute of Public Care (IPC) have also been commissioned to undertake a review of 35 admissions over the last year to explore the rationale for decision making and any missed opportunities/gaps in service provision which could have prevented a child becoming looked after. Their findings will be shared with practitioners and stakeholders in learning events and a report produced of their overarching findings in February 2018.</p>
			<p>This will be incorporated in the forward work</p>

plan.

The Committee requested that the subject of Early Help and Social Care be revisited by Scrutiny in the future and that the report includes the following information:

- Up to date figures presenting the numbers of Looked After Children by Local Authority;
- A breakdown of referral figures, to include statistics from local pre-school nurseries;
- Outcome from the review undertaken by Institute of Public Care;
- What services are being provided post 16, given that research indicates shows that children who have been looked after, have the increased probability that their children will also end up in the care system;
- Outcomes from the following Residential Remodelling project work streams:

		<ul style="list-style-type: none"> o For moving out-of-country residential placements to in-county o Upskilling of three internal foster carers to provide intensive, therapeutic step down placements o Review of the foster carer marketing and recruitment strategy 	
		<p>In relation to the proposed cuts to transport services, Members voiced concerns of the possible effect this would have on service users independence and note the ongoing work of the Regional Partnership Board in securing funding for additional vehicles. Following on from this, Members recommend that the work of the mentioned task and finish group include the Councils Transport Unit and Scrutiny Members.</p>	<p>The social services and wellbeing directorate were successful in securing a capital Western Bay ICF bid for 3 vehicles, these vehicles are in the process of being procured and once delivered will become part of the Community Transport fleet which will support people to retain their independence.</p>

<p>07-Dec-2017</p>	<p>Medium Term Financial Strategy 2018-19 to 2012-22</p>	<p>In relation to the Directorates approach to offering services and placements to other local authorities and the independent sector, the Committee recommend that the Directorate take more of a commercial approach to ensure they exploit their assets and resources.</p>	<p>The directorate will consider all opportunities and will engage with the corporate commercial group in taking any initiatives forward</p>
		<p>With reference to Sickness Absence, Members recommend that Corporate analysis be undertaken into the associated costs to absence, to provide an actual figure to which can be related to as a budgetary pressure, specifically in the case of posts that require replacements.</p>	<p>The directorate has reported an improved sickness position and is working closely with HR to sustain this position. We have liaised with HR and can confirm that there are robust systems in place to report and monitor sickness and that extensive training is in place; in the absence of a “costed payroll system” ie, one which holds the absence date and the cost of each absence , per job, per person, it is not possible to provide the actual cost of sickness to the Authority.</p> <p>Further, HR advises that there is no means of costing the consequential effects of sickness absence, ie, loss of productivity, the potential reduction in quality of service capable of being provided via “cover arrangement” and the effect on the morale of those remaining in work, etc.</p>

		<p><u>Additional Information</u> Members have asked to receive the amount of people who have taken up the Extra Care Scheme</p>	<p>The 2 new Extra Care facilities will be open in the Autumn 2018. At this stage a number of individuals following an assessment of their needs have been identified as potentially moving to the new facilities, the directorate is working towards having the final numbers by the end of March 2018, this will take into account the changing needs and circumstances of individuals</p>
		<p><u>Recommendations to Cabinet</u> Due to the issues in achieving income generation due to the Welsh Government cap of £70 per week for non-residential care, the Committee recommend that Cabinet lobby Welsh Government to consider the possibility of introducing a means tested cap that takes into account people who are able to pay supplementary monies.</p>	<p>This is current Government policy. The Council will continue to engage in discussions with Welsh Government and as a result of ongoing representations by the WLGA understands that the cap is projected to rise in the coming years.</p>

		<p>The Committee note the issues in AMBU regarding the lack of accommodation and facilities to undertake consultation with children and young people and Members therefore recommend that AMBU look for suitable space within the Borough schools or within the safeguarding hubs, two of which are located within the communities making them very accessible to the public.</p>	<p>The Health Board are grateful for the offer of such accommodation and will follow up with the Council on these opportunities.</p>
		<p>Members commend the schools on the work they are putting in place to bridge the gap between the children and young people who are either awaiting assessment from CAMHS or that do not hit the CAMHS referral criteria, although the Committee recommend that consistency of services across all schools should be provided.</p>	<p><i>Chased response from Sue Cooper and Lindsay Harvey 30 January 2018</i></p>

<p>With reference to the ongoing research into where children and young people go when they do not hit the criteria for CAMHS and the imminent production of a comprehensive directory of services available for those children, Members ask to receive when the information is readily available. The Committee also recommend that the directory be rolled out to schools, police and parents.</p>	<p>Noted. The information will be circulated to members and made available widely as suggested.</p>
	<p>The Welsh Community Care Information System is a national system across social care and health in Wales. Welsh Government contributed to the initial set up costs and have since targeted ICF funding at WCCIS specifically to support health and social care integration. Whilst BCBC was the first council to implement the system, WCCIS is</p>

12-Dec-2017	Child Adolescent Mental Health Services (CAMHS)	<p>The Committee understand that the Council are currently signed up to Community Care Information Solutions (CCIS) - a software solution that enables health and social care work better together – which will also be taken up by AMBU in 2018. Members recommend that the database should also include access and input from Schools and Police.</p>	<p>considered a National system that is in the process of being implemented in councils and health boards across Wales. The primary ambition of WCCIS is to provide a national system that can support information sharing between health and social care services as a means to better support integrated working. However it is also acknowledged that WCCIS can share information with other related services but this will require a national strategic approach to ensure that Information Governance and supplier contractual issues are addressed to support this development. At this time Schools and the Police are not currently in scope to access WCCIS data and not deemed a priority due to the challenges being dealt with to enable Health Boards in particular adopting the system. Therefore the recommendation cannot be progressed at this time.</p>
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<p>In relation to the statutory Membership of the Youth Offending Service (YOS) requiring a member of staff nominated by the Local Health Board, the Committee recommend that this be remedied as soon as possible to ensure that the invaluable expertise of the health professional is communicated to the YOS.</p>	<p>As explained to the Committee the requirement is for allocated input into the YOS from CAMHS, not a single member of staff. Reasons for the latter not being a sustainable solution were outlined to the Committee. As explained a meeting has been arranged with the YOS manager in January to agree input required going forward, including reviewing the existing input from the CAMHS Consultant on key cases.</p>
<p>Members recommend that the planning group look to carry out a demand pattern analysis – detailing age groups, demographics etc. - to try and determine why children and young people in the Borough are being referred for CAMHS and to assist with ongoing early and preventative work in this area. The Committee further recommend that when this meeting takes place to discuss this proposal further, that Police are also invited to participate.</p>	<p>Noted, this will be put on the agenda for the next meeting of the joint planning group to scope this work.</p>

		Additional Information	
		In relation to the high turnover of staff within AMBU, Members have asked to receive the amount of children who were undergoing treatment who did not return after their allocated consultant was no longer in post.	This request will be put to Cwm Taf Health Board who provide this service. However it is unlikely that this information will be available from current information systems and if obtainable would require a manual trawl of cases which may prove difficult.
		Members have asked to receive the recently collated benchmarking data of AMBU, Cardiff and Vale and Cwm Taf Health Boards in relation to their performance for their residents in relation to CAMHS.	The performance data relates to ABMU residents, and at the moment comparative information is not available for Cardiff & Vale or Cwm Taf as the datasets utilised are different. Work is underway to standardise this information across the 3 HBs, in the meantime the performance data for ABMU can be provided.
		The Committee was reassured to hear of the Trade Unions involvement during the targeted engagement process and also throughout the ongoing consultation to support the employees of Ty Cwm Ogwr.	Noted

<p>Members expressed concerns regarding the response rate of 1 in 3 for both staff and families and therefore recommend that further detail is provided to Cabinet regarding the outcome from the full day drop in sessions; offer of 1:1 meetings and any further contact made with residents, their families and staff. On the subject of lack of contribution to the survey, the Committee recommend that the importance of feedback from respondents is emphasised in any further consultation to allow Members to have a greater understanding on local concern and representations.</p>	<p>Noted - further detail will be provided to Cabinet regarding the outcome from the full day drop in sessions; offer of 1:1 meetings; and any further contact made with residents, their families and staff.</p>
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<p>The Committee note that there is currently work ongoing with Procurement in considering how families of residents and staff members can be a part of the tender process and Members have requested that this inclusion is extended to a Member of the Committee to observe the procedure.</p>	<p>Response provided by Legal Services and Procurement: It is not appropriate for Members to sit on an evaluation panel as this is a delegated officer function. The officers are chosen for their technical expertise in this area. Families of residents / staff members are invited to participate in limited aspects of the tender process. Given the confidential nature of the service under consideration it is not appropriate for the process to be observed. If Members are interested in the tender process in general Officers can identify a suitable process for them to observe, which would not be of a sensitive / confidential nature</p>
<p>Members welcomed the proposal but highlight the need for transparency in relation to how the savings will be achieved and therefore recommend that further detail be provided regarding the potential savings within the report to Cabinet.</p>	<p>Noted - any additional detail available re potential savings will be provided to Cabinet</p>

<p>08-Jan-2018</p>	<p>Remodelling Older Persons Accommodation</p>	<p>Members of the Committee recommend that the Directorate ensure that specifications for the new provider are clear and robust to ensure the standard of service provision is adhered to. Also, with reference to the position of Ty Cwm Ogwr being close to the boundary of Rhondda Cynon Taff and Neath Port Talbot, the Committee further recommend that a percentage of the provision of EMI beds are held for the residents of Bridgend.</p>	<p>Noted - due consideration will be given re potential to 'block purchase' a number of beds, in consideration of the current status and pressures of the care home market</p>
		<p>The Committee note that all staff employed at Ty Cwm Ogwr will TUPE across to the new provider at contract commencement, however due to previous outsourcing experience, Members were keen to ensure that within reason, staff current terms and conditions were maintained.</p>	<p>Noted - as part of TUPE process, staff Terms and Conditions must transfer - which is a regulatory requirement</p>

		<p>With reference to the identified risks with the proposal, Members emphasised the need for safeguarding to be at the forefront of all discussions and recommend that safeguarding is referenced within the report to Cabinet, along with any mitigating factors.</p>	<p>Noted - report will be amended to include a stronger reference to Safeguarding and mitigating factors</p>
		<p>During discussions regarding possible future provision of Extra Care Housing, concerns were raised in that there is currently no ECH in close proximity to Porthcawl, Bridgend or Pencoed. Members therefore recommend that the Social Services Directorate work more closely with the Planning department to develop the Local Development Plan to ensure suitable sites are identified.</p>	<p>Noted - close working relationships in place between Social Services, Supporting People and Housing - who actively contribute towards eachother's Commissioning Plans, which identify need and set the future priorities and strategic direction for both Housing and Social Services</p>
		<p>Additional Information</p>	
		<p>Members have asked to receive the current staffing structure for Ty Cwm Ogwr.</p>	<p>Provided</p>

		<p>Members commended the work currently being undertaken within the Local Authority on economic development in Bridgend, but recommended that the Directorate consider condensing the information provided within the report into the production of an Economic Prosperity Plan. This plan would enable members of the public to easily digest and review the work being carried out in the service area. Members further recommended that the plan detail:</p> <ul style="list-style-type: none">· Where are we now?· Where do we want to be?· How will we get there?· How will we know when we have got there?· How will we know if we have been successful?· What has been achieved?	<p>Producing an Economic Prosperity Plan would be a considerable undertaking, as it would need to include the activities and priorities of a number of different agencies, including for example Bridgend College, Welsh Government. However, we could produce a document setting out BCBC is specifically doing to support businesses, and what indicator we use to monitor the general health of the economy.</p>
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	<p>Members expressed concerns regarding the potential gaps in funding post Brexit and the Committee recommended that urgent clarification be sought from Welsh Government regarding addressing succession funding planning.</p>	
	<p>Members highlighted the false economy in making cuts within the tourism service area and emphasised the need for a strong tourism presence to support employment and regeneration in the Borough, with particular reference to Cardiff City Deal and the prospective Heathrow Logistics Hub. Therefore the Committee recommended that sufficient resource is allocated to the collation of the Destination Management Plan, not necessarily from within the Local Authority but from effective partnership and collaborative working.</p>	

<p>07-Feb-2018</p>	<p>Economic Prosperity of Bridgend County Borough</p>	<p>The Committee queried what support is available for citizens in the Borough with gaining information and applying for current employment opportunities who do not have access to the internet, as they may well have the skills required for the role but are being excluded for not having the ability to get online. Therefore Members recommended that new innovative ways of working are pursued into how businesses can advertise current jobs without using the internet and then how without access can they communicate with the employer. The Members suggested using a central area/hub/community centre.</p>	<p>IT resources and internet access is already available for public use in a variety of community venues and libraries across the county borough . Some businesses continue to use traditional print media also. The market penetration of smart phone usage suggests that it is not limited to more affluent areas - so access to informations about jobs does not appear to be limited to these areas.</p>
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<p>In conjunction with the above comment and recommendation, Members emphasised the importance of improved transport links to isolated areas within the Borough, to enable commuting to places of employment and accessing training. Taking into account the lack of internet access in these areas, the Committee consequently recommended that the Directorate target consultation to seek the views and comments regarding the proposed cuts to bus services.</p>	
<p>Members made reference to the statement made in the report regarding the most recent data from the Annual Population Survey and highlighted that there was no date attached to the statistic. The Committee therefore recommend that when any further data is presented to Committee that it is imperative that a date is also referenced.</p>	

		Additional Information	
		<p>The Committee stressed the need for schools to target and develop their young entrepreneurs within their secondary schools and colleges by being proactive in requesting support and advice from the Local Authority and the third sector. In relation to this, Members have requested to receive a case study following an entrepreneurship to evidence what was offered and the outcome following it – have they succeeded?</p>	<p>Response from SP - For school to respond</p>
07-Mar-2018	Prevention and Wellbeing and Local Community Coordination	<p>The Committee complimented the vast amount of work that was being undertaken and the good services that were being provided for the most vulnerable people in the County Borough.</p>	<p>The Directorate is grateful for the positive comments and recognition of the work that is progressing and emerging.</p>
		<p>The Committee agreed that the subject of Partnerships and Joint Working in relation to Prevention and Wellbeing, such as in respect of the Police and Fire Service, be put forward for the Corporate Overview and Scrutiny Committee's item of Collaboration Working on their FWP.</p>	<p>The Directorate would contribute to any future report on collaborative working relating to the prevention and wellbeing theme that is subsequently developed.</p>

Additional Information	
<p>The Committee requested clarification of the statistic that 75% of women over 65 live alone.</p>	<p>Ageing Well in Wales states that 75% of women and a third of men over the age of 65 live alone. In 2016 at UK level, 62% of women aged 65 to 74 lived alone and 72% of those aged 75 and above. There has been a 16% growth in this area over a decade. Suggested contributors are that women have higher life expectancy, more women than men become widowed. There are indications that the gender gap may be narrowing as male life expectancy increases.</p>
<p>The Committee expressed concern over any proposed future budget cuts to the third sector as whilst the budget involved is not huge, many of the services provided under the Prevention and Wellbeing banner rely heavily on third sector involvement and the resulting impact of removing such services would be extremely significant to local communities. The Committee asked for clarification over how the Authority expects the third sector to provide more support and take on more provision with less funding.</p>	<p>A review of how cross-sector collaboration could be taken forward is being led by the Social Services and Wellbeing Directorate. A draft development plan and proposed actions is nearing completion based on an outcome focus of 'Building Resilient Communities'. The Third Sector Stakeholder group, third sector organisations and BCBC staff have been engaged in reviewing this issue. The issue of funding is only one dimension of a review that looks at capacity, future readiness, coproduction delivering value for money. The development plan and supporting data may be appropriate to be reviewed, potentially as part of the proposed Collaboration Working report.</p>

<p>The Committee commented on the fact that whilst a lot of Officers refer to the 'One Council' approach, there seems little evidence of this occurring in practice. Members used the example of this particular item on Prevention and Wellbeing, pointing out that the report shows little of how other Directorates are involved in this work. The Committee requested clarity over this, both in relation to evidence on this particular subject and in the wider context of how corporately the 'One Council' Theme was being disseminated down through the Authority to ensure that all Directorates were working together to achieve joint Corporate Priorities.</p>	<p>In relation to the Prevention and Wellbeing agenda, it was highlighted at the meeting that it was intended that this would grow progressively across the Council and with external partners and stakeholders. There is an action in the 2018/19 Business Plan to promote the importance of this as part of the one council approach. There are many additional examples that could have been included linked to Early Help, tackling poverty, supporting vulnerable groups, active travel (others to be added) that would illustrate the connectivity that is increasing across the Council. This will be a long term challenge and be taken forward alongside the wellbeing of Future Generations Act and Social Services and Wellbeing Act which cross-cuts organisations.</p>
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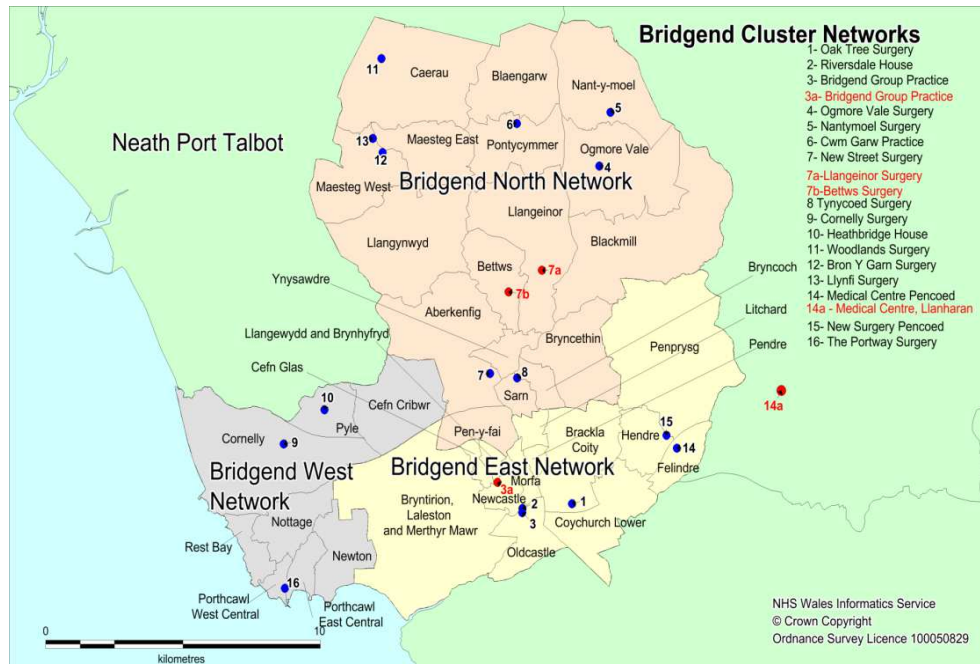
		<p>Further Points The Committee heard evidence that the Public Service Board would be developing indicators that will illustrate how the Ageing Well Plan is contributed to by partners and how the quality of life of older people is impacted. Members proposed that this be picked up by the PSB Overview and Scrutiny Panel.</p>	<p>Scrutiny to pick up</p>
<p>17-Apr-2018</p>	<p>Dementia Care</p>	<p>Members were concerned if the proposal for Bridgend Council to transfer healthcare services to Cwm Taf University Health Board from Abertawe Bro Morgannwg University Health Board that residents do not see a decline in the service they receive. Members therefore recommended that Officers and Cabinet Members continue engagement and build on strong partnerships with both Health Boards. Members further recommended that when Welsh Government allocate grant funding to support the delivery of the National Vision, that Officers and Cabinet members lobby to ensure that Bridgend are not disadvantaged in anyway and ensure we are allocated an adequate share of the funding according to our trend analysis.</p>	<p>Noted</p>

<p>Members recommended that officers provide a further training session on Dementia to all Elected Members, care homes and key staff to increase awareness and enable them to become Dementia Friends</p>	<p>Discussions have commenced with the social services and wellbeing directorate training team about how we can do this in partnership with corporate training</p>
<p>Further Information requested</p>	
<p>Members asked to receive the Community Health Council report on dementia for information</p>	
<p>Members asked to receive information on the GP Practice populations. To include details of the surgery practice broken down by location and to include a map. Members stated the information would be easier for them to analyse if they knew the percentage of patients diagnosed with dementia for each surgery</p>	<p>See map below of where GP practices are located and registered populations of the GP practices. The diagnosis per practice is detailed in the Scrutiny paper</p>

		<p>Members asked for further information on the programme of awareness of dementia and how they reach out to the public on the importance of lifestyle changes to prevent the onset of Dementia and how to live well with Dementia.</p>	<p>In terms of the plan of work for the coming year on dementia awareness the following are in place: Maesteg sustainability plan, to oversee sessions and community development; Kenfig Hill DFC development plan is progressing; Porthcawl Promenade and town, work is progressing to work towards becoming Dementia friendly community (DFC); Champions are being identified throughout the County Borough; all GP practices have been approached; three comprehensive schools have had dementia friends training; and Bridgend Shout has started to become involved; and plans are in start up for Bridgend town centre and BCBC office staff becoming DFC. In respect of prevention Welsh Government are committed to providing support to people in Wales with dementia and their families.</p> <p>This includes supporting a number of initiatives including:</p> <ul style="list-style-type: none"> • Dementia risk reduction <p>Welsh Government's revised 'Dementia: reduce your risk guidance' sets out the lifestyle choices individuals can take which could lessen the risk of developing dementia. The guidance is available in English and Welsh.</p> <p>http://change4lifewales.org.uk/adults/dementia/information/?lang=en</p>
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<p>How many EMI beds have been lost in BCBC? Officers stated that this was available in the Care Home Strategy report which they would share with members</p>	<p>Care Home Strategy attached</p>
<p>How many short break beds are available to support younger people and their families with dementia?</p>	<p>BCBC currently supports 13 individuals under the age of 65 years with a dementia diagnosis. We are currently reviewing short breaks for all client groups, including people with younger onset dementia and their families and carers. The aim is to offer flexible and person-centred short break services, enabling choice and control over the type of short break taken. There is evidence from stakeholders that short break respite beds in care homes are important, but they should not be the only option available. As such, BCBC is monitoring the availability of care home beds as well as developing plans to enable alternative options for short breaks. EMI registered residential beds available at 27/4/2018: Independent Homes, 27; BCBC Homes, 18 (all booked for short breaks). In 2017/18, the number of EMI beds used for short breaks for people under 65 in 2017/18 was 0.</p>

	<p>Members requested the item stay on the Forward Work programme for the Committee to revisit in 9 months' time to provide further information and update members on the progress made since this meeting</p>	<p>Noted</p>
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Practice Name	Practice name	Total Registered Population	Network Cluster
RM BARRETT & PARTNERS	Tynycoed	10435	NORTH
WH EDWARDS & PARTNERS	Llynfi	9234	
AF PORTER & PARTNERS	Cwmgarw	7626	
GL SMITH & PARTNERS	Woodlands	6543	
SA MEDLICOTT & PARTNERS	Bronygarn	6099	
TA KHAN & PARTNERS	New Street Aberkenfig	4371	
S MURUGIAH & PTN	Ogmore Vale	4329	
M AHMED & PARTNER	Nantymoel Surgery	3134	
		51771	
S GUEST & PARTNERS	Porthcawl Group	15217	WEST
G WILLIAMS & PARTNERS	The Surgery North Cornelly	10896	
CD EDWARDS & PARTNERS	Heathbridge	8401	
		34514	
A CRAVEN & PARTNERS	Riversdale	19047	EAST
JG DONAGH & PARTNERS	Oak Tree	18091	
CJ HUGHES & PARTNERS	Bridgend Group Practice	14812	
GV PRICE & PARTNERS	The Medical Centre Pencoed	11658	
HD PARRY & PARTNERS	New Surgery Pencoed	7759	
		71367	
Total		157652	